



Prime Vendor Maintenance, Repair, and Operations Program

Tailoring logistics support to customer needs

Federal organizations spend billions of dollars each year on maintenance, repair, and operations (MRO) material and services, from building and construction supplies to electrical and mechanical parts. The MRO market presents unique challenges: high transaction volumes and labor cost per transaction, a large supply base, and low service levels and inventory turnaround times.

To improve MRO procurement times and reduce costs, the Defense Logistics Agency's Defense Supply Center Philadelphia established the Prime Vendor MRO program in 1996. As a Prime Vendor MRO contractor, Science Applications International Corporation (SAIC) provides a broad spectrum of government agencies with MRO procurement services that reduce lead times and streamline the acquisition process.

Prime Vendor MRO Program

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Capabilities

- Cost-effective MRO procurement and supply chain management services
- Online reporting system for order and delivery status, inventory visibility, and financial information
- Inventory demand planning and forecasting
- Product distribution and delivery
- Electronic ordering and spot-buy request system

SAIC's proprietary procurement solutions, expertise, and infrastructure have enabled us to link federal agencies with thousands of suppliers while meeting rigorous government standards. Through six Prime Vendor MRO contracts, SAIC supports MRO facility maintenance requirements across the continental United States, the Hawaiian Islands and Guam.

For customers including the Department of Defense, the Department of Homeland Security, and other federal agencies, SAIC coordinates the procurement of a wide range of items and incidental services, including:

- An online reporting system with custom reports, including order and delivery status, visibility to product inventory levels, and financial information
- Product distribution and delivery to end-user locations using SAIC transportation
- Prefabricated structures, building and construction supplies, and commercial industrial materials
- Consultative logistics supply solutions with end users
- Contractor-furnished inventory
- Material inspection
- Shelf-life and hazardous material management
- Demand planning and forecasting to help ensure proper product inventory levels
- Liaison with base regulatory, safety, and maintenance divisions
- Emergency fulfillment
- Operation of industrial and paint/hazardous material (HAZMAT) storefronts
- Bill of material consolidation and kitting.

SAIC's PurchasePlace® web-based platform enables online ordering and electronic requests for quotation through a customized, password-secured electronic catalog and order entry system. PurchasePlace contains a preloaded selection of commonly used MRO supplies and specialized items for each ordering activity, providing instant access and eliminating time spent on fruitless item searches.

MRO material and services can be difficult to manage cost-effectively. SAIC's Prime Vendor MRO programs provide end-to-end support that reduces inventory management and carrying costs across the entire procurement and logistics cycle. To learn more, contact us today.

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