



## Pharmacy Benefit – *Smart90* Program

### ***Q: What is Smart90?***

**A:** It's a feature of your prescription benefit, managed by Express Scripts. With it, you have two ways to get up to a 90-day supply of your long-term maintenance medication (those drugs you take regularly for ongoing conditions). You can conveniently fill those prescriptions either through home delivery from the Express Scripts Pharmacy or at a Smart90 network pharmacy (CVS/Target).

### ***Q: How many retail pharmacies are available to me?***

**A:** There are more than 9,100 retail pharmacies in the Smart90 network. To locate one, log into [express-scripts.com](https://express-scripts.com) and click "Locate a pharmacy" from the menu under "Manage Prescriptions". Smart90 network pharmacies will be noted in your search results. Or, call Express Scripts at 1-866-281-2409. You can also use the Express Scripts mobile app on your digital device to locate a participating pharmacy.

### ***Q: What is the advantage of 90-day supply vs. 30 day supply?***

**A:** By getting up to a 90-day supply, you'll make fewer trips to the pharmacy and you'll only need to make one payment every three months. Also, there's usually a savings for getting one 90-day supply vs. three 30-day supplies at retail.

### ***Q: How do I get started with Smart90?***

**A:** Smart90 will be part of your prescription benefit beginning January 1, 2018. You can review your 90-day options by logging into [express-scripts.com](https://express-scripts.com) or by calling Express Scripts at 1-866-281-2409. If you are a first-time visitor to [express-scripts.com](https://express-scripts.com), take a minute to register. You can also use the Express Scripts mobile app on your digital device to locate a participating pharmacy.

### ***Q: Do I need to get a new prescription from my doctor for 90-day supply?***

**A:** When you choose to get a 90-day supply of your maintenance medication through home delivery from the Express Scripts Pharmacy, we can contact your doctor to get a new prescription. If you choose to get up to a 90-day supply at a Smart90 network pharmacy, you'll need to get a new prescription from your doctor. The pharmacist will contact your doctor to get a new 90-day prescription for you or will transfer your current 90-day prescriptions from the non-preferred pharmacy. **You need to get up to a three-month supply through home delivery from the Express Scripts Pharmacy or at a CVS/Target pharmacy or you will pay the full cost of your prescription until you do so.**

***Q: What is the difference between long-term and short-term drugs?***

**A:** Long-term drugs, also called maintenance medications, are those you take on an ongoing basis, such as to treat high blood pressure or high cholesterol. Short-term drugs include antibiotics and other medications that you take for short periods of time. Under your plan, you can fill short-term prescriptions at any participating retail pharmacy in your network.

***Q: I already use home delivery from the Express Scripts Pharmacy to get my long-term drugs. Do I need to change anything?***

**A:** No. If you're using home delivery from the Express Scripts Pharmacy for your long-term drugs, you do not need to do anything further. However, if you have additional questions, feel free to call Express Scripts at 1-866-281-2409.

***Q: Do I have to fill all of my prescriptions at a Smart90 pharmacy?***

**A:** No. The Smart90 program affects only ongoing prescriptions for maintenance medications. You must fill all of these prescriptions through home delivery from the Express Scripts Pharmacy or at a Smart90 network pharmacy (CVS/Target). If you need to take medications like antibiotics for a short period, you may fill those prescriptions at any participating retail pharmacy under our prescription plan. That retail pharmacy doesn't have to be in the Smart90 network.

## There are Two Ways to Save on Your Maintenance Prescriptions

1. For savings and convenience, take advantage of home delivery from the Express Scripts Pharmacy. Get 90-day supplies of your medications delivered directly to you, safely and securely, with free standard shipping.<sup>2</sup>

Login at [express-scripts.com](https://express-scripts.com) or call 1-866-281-2409 to learn how to get started with home delivery. Express Scripts can contact your doctor to have a new 90-day prescription sent right to you.

2. Or, you can transfer your maintenance prescriptions to a nearby Smart90 network pharmacy (CVS/Target). The pharmacist will contact your doctor to get a new 90-day prescription or will transfer your current 90-day prescriptions from the non-preferred pharmacy.

**Your copayment for your 90-day supply will be the same whether you fill your prescriptions through Express Scripts home delivery or at a Smart90 network pharmacy (CVS/Target).**

<sup>2</sup> Cost of standard shipping is included as part of your prescription benefit.

<sup>3</sup> The medications affected by this plan limit may change. To find out whether your medication is affected, log in at [express-scripts.com](https://express-scripts.com) and select "Price a Medication" in the Manage Prescriptions menu. Then select your medication in the Search menu and click "View coverage notes" on the results page.