In March, government agencies sent workers home in response to COVID-19, and with new projections of COVID-19 outbreaks, agencies are now managing a fluid situation, applying a variety of policy guidance, and considering complex challenges in managing their workplace risks for staff and contractors. Executives need to make it safe for staff to come into work with the ability to stop COVID-19 at the door. The consensus among government executives is that privacy, resource limitations, and operations constraints make it impossible to take measures like testing everyone entering a building or tracking them to ensure social distancing. In the case of infection exposure, they need to be able to respond rapidly and effectively to prevent an outbreak that could impact an entire operating unit. Decision-makers of how and when to bring workers back to the office need actionable data and measurement methods to ensure the safety of their workforce and document the effectiveness of their actions.

Why SAIC: Proven Performance

• SAIC COVID-19 dashboards help civilian, defense, and intelligence agency managers monitor and make decisions in response to the impact of COVID-19 on operations.
• SAIC is testing biometric capabilities for a federal department to identify illness with facial imagery and infrared cameras.
• SAIC’s ServiceNow engineers have designed, developed, and deployed many out-of-the-box, complex enterprise applications over the past seven years with various federal, state, and local agencies, as well as Fortune 100 companies.

Solution Overview

What if you could identify risks and provide assurance to workers and executives that you are keeping your facilities safe and maintaining effective operations? SAIC’s R3 Resilient Workplace solution reduces risk and unnecessary exposure and addresses workforce fears. It integrates infectious disease guidance with real-time specific actionable information to maintain productivity, whether employees are in the workplace or working remotely. Key components include:
• The employee return-to-work experience is analogous to reserving a room at a full-service hotel that considers preferences and needs. Through a mobile- or web-enabled device, the employee provides certain critical information, based on CDC guidelines, about their current health status. The application presents the availability of required desk or office space to the employee.
• Facilities testing with thermal scanning of individuals at the door and infection level tracking within the facility based on assay results from sewage collected.
• Individualized communication to entire or segments of workforce population, including contact tracing alerts.
• A comprehensive and actionable dashboard that includes risk indicators, employee sentiment, status of a given facility, PPE inventory level, and local infection rates. Agencies can throttle up or down their return to a facility based on trend lines, capacity, infection rates, and other key performance metrics associated with federal guidance or germane to a particular organization or geography, like school closures, mass transit availability, facility requirements, and mission considerations.
• End-to-end managed service approach provides managers, on-site employees, and routine external visitors with education, information, and multilingual support to understand their current risks and status.

Contract Vehicles

• GSA Alliant 2
• GSA IT Schedule 70
• GSA HCaTS
• GSA OASIS
• GSA PSS
• NIH CIO SP3
• NASA SEWP V

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